## VOLKSWAGEN

GROUP OF AMERICA



## **Volkswagen in the U.S.: An Evolving Growth Story**

**Jonathan Browning** – President & CEO, Volkswagen Group of America, Inc. September 28, 2011



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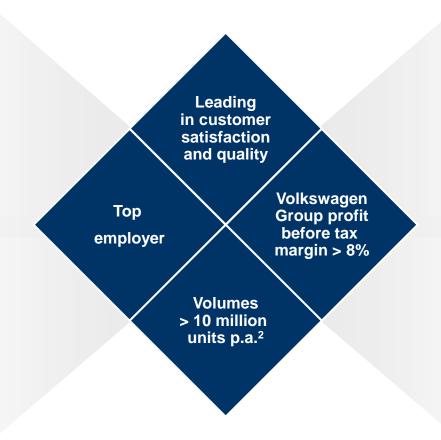
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We do not update forward-looking statements retrospectively. Such statements are valid on the date of publication and can be superseded.



## Volkswagen Group Strategy 2018:

## Sustainable Growth Combined with Sustainable Profitability



Source: Volkswagen Group

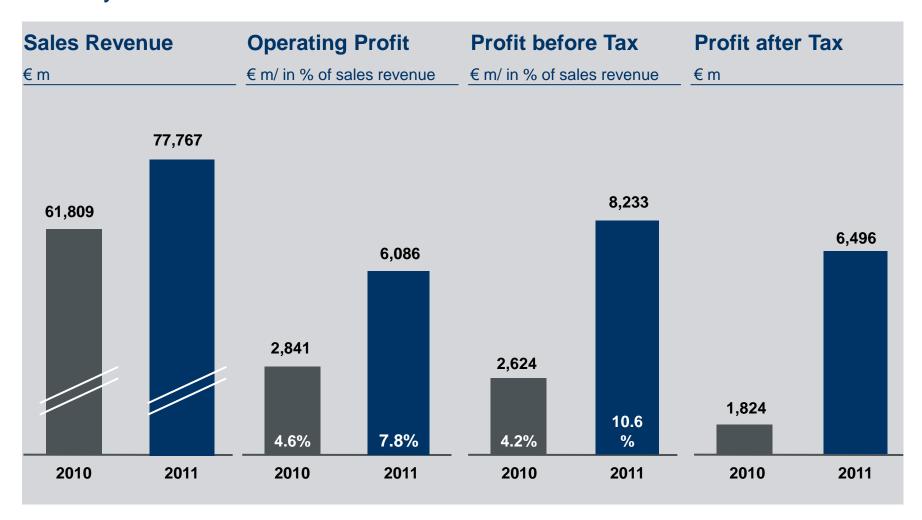
<sup>&</sup>lt;sup>1</sup> Pretax

<sup>&</sup>lt;sup>2</sup> Including China



## **Volkswagen Group Financial Key Ratios At a Glance**

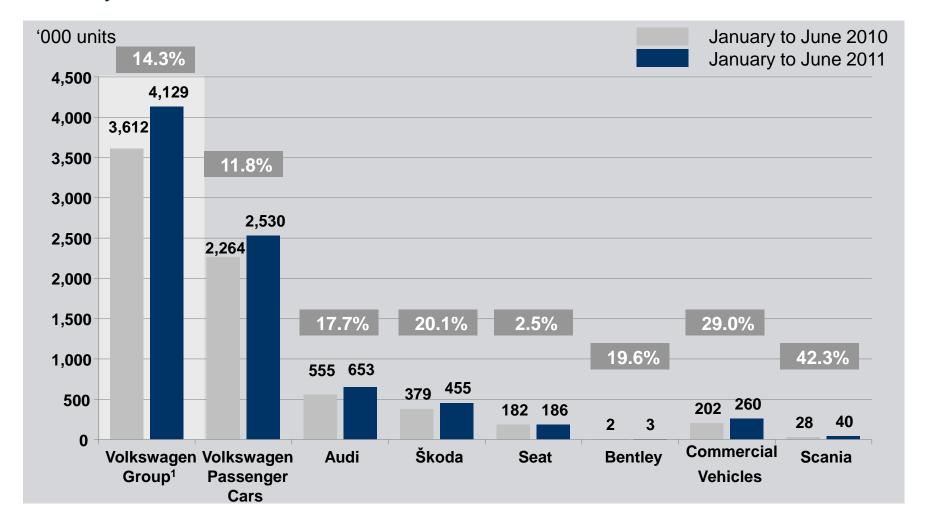
January - June 2011 vs. 2010





## Volkswagen Group – Deliveries to Customers by Brands<sup>1</sup>

January to June 2011 vs. 2010



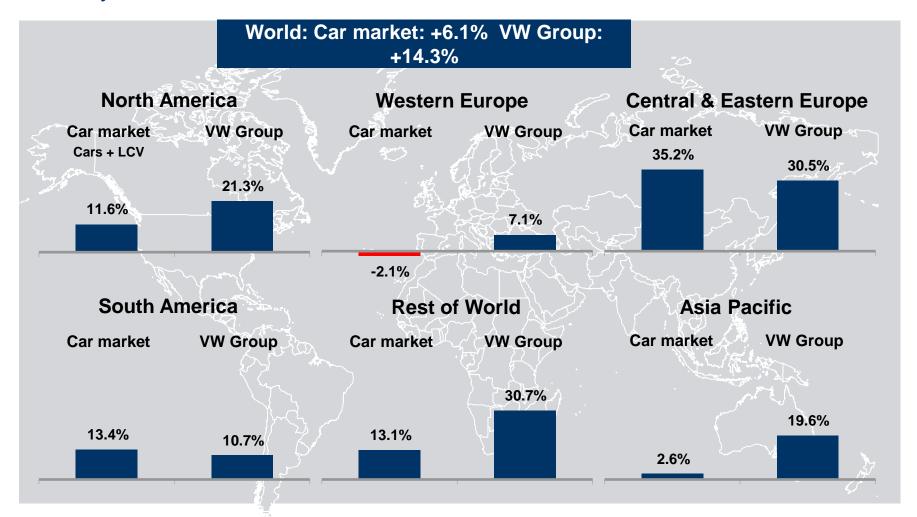
<sup>1</sup> incl. Scania

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## World Car Market and VW Group Deliveries to Customers

January to June 2011 vs. 2010



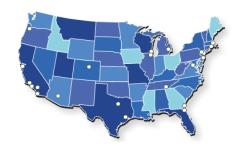
1 incl. Scania (H1)



## Volkswagen Group of America – Overview

## **Brands** VOLKSWAGEN GROUP OF AMERICA Truth in Engineering BENTLEY Group Sales YTD 2011: 285,000 units in USA / + 19.1 % vs. YTD 20101 Group Market share YTD 2011: 3.4% in USA / + 0.3 percentage points vs. YTD 20101 Over 4,300 employees Finance company: Volkswagen Credit, Inc.

#### Locations



#### **Locations in USA:**

- Corporate Headquarters in Herndon, Virginia
- Group Quality/Technical Facilities Auburn Hills, MI
- New factory in Chattanooga, Tennessee
- Corporate Design Center and Electronic Research Laboratory (ERL) in California
- Ports and post production facilities in California, Georgia, Rhode Island and Texas
- Parts distribution centers in California, Florida, New Jersey, Texas and Wisconsin
- Financial Service Center in Auburn Hills (Remarketing & Auction) as well as in Illinois and Oregon

Source: <sup>1</sup>Autodata Motor Intelligence, Sep. 2011



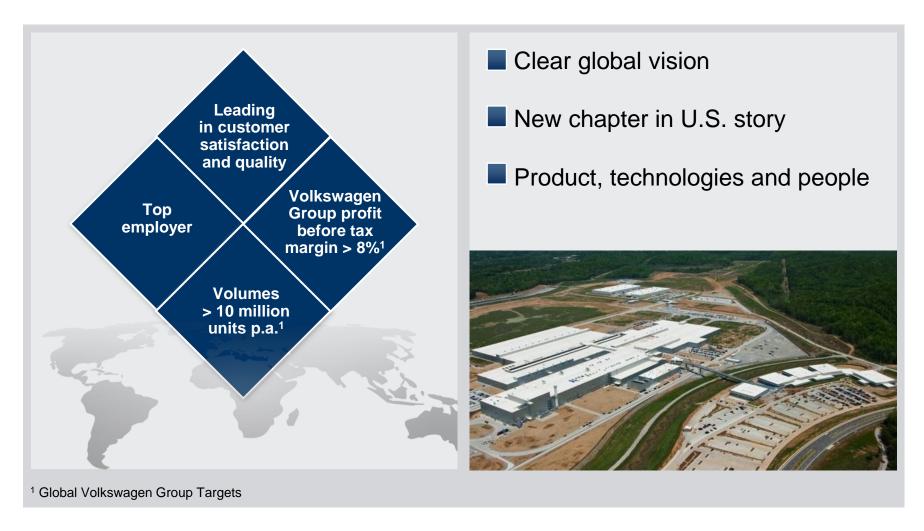
## **Backdrop**



- U.S. car market is recovering, but at a slower pace
- Executing 2018 Growth Strategy
- Broad-based Momentum established across Group
- Volkswagen brand improvements beginning to emerge across Business
  - Brand, Quality, Customer Experience
  - Financial move towards Break-even



## **Volkswagen Group in America – Writing a New Chapter**



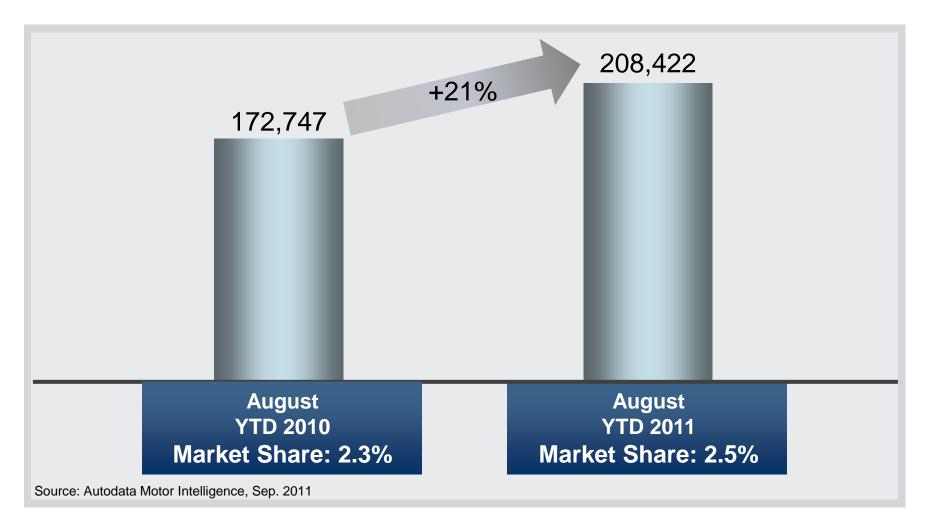


## **Volkswagen in America – Then and ...**





## U.S. Volkswagen Brand Sales Development 2010-2011



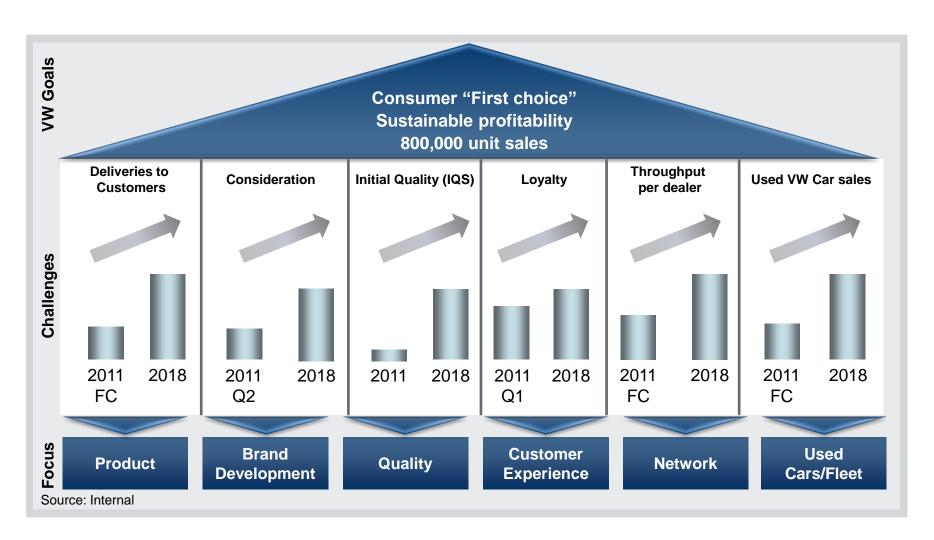


## Volkswagen Brand Underperformance in U.S. Market





## Foundations to Fix Underperformance in U.S. Market





#### **New Leadership Team in Place to Drive Transition & Growth**

Consumer "First choice"
Sustainable profitability
800,000 unit sales



Rainer Michel
Vice President,
Product Marketing
& Strategy



Tim Mahoney
Executive Vice President,
Chief Product
& Marketing Officer



Scott Vazin
Vice President,
Brand Communications



Marc Trahan
Executive Vice President,
Group Quality



Mark Barnes
Vice President,
Customer Experience



Frank Trivieri
Vice President,
Sales

**Product & Brand Development** 

**Quality & Customer Experience** 



## **Quality & Safety Awards**



- Best Full-line Manufacturer
- Small Multi-Function Golf
- Mid-Size Car Jetta
- Entry Utility Tiguan



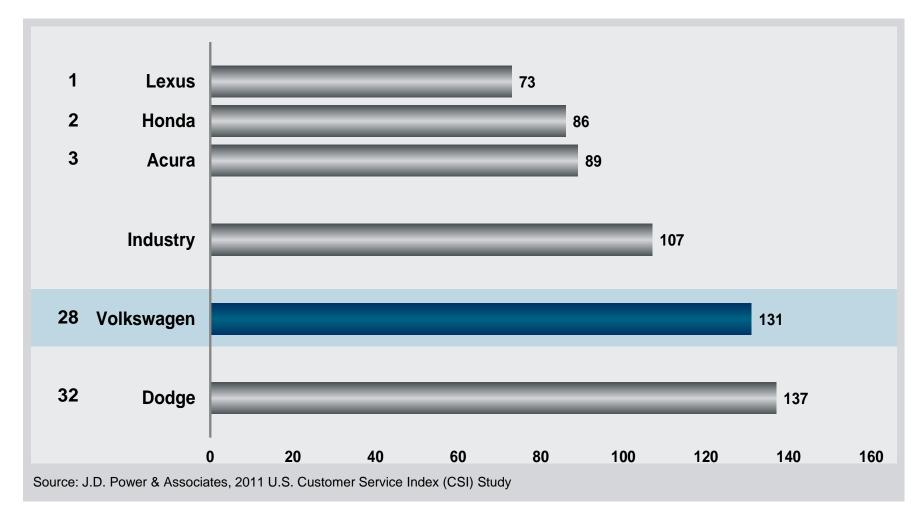
- Volkswagen ranks 2<sup>nd</sup> among Volume Makes
- Compact Sporty Car GTI & EOS
- Compact Car Golf & Jetta
- Compact Crossover SUV Tiguan
- Entry Premium Car CC
- Mid-Size Premium Crossover SUV Touareg



- Top Safety Pick Award:
  - "2012 Volkswagen Passat: good performance in front, side, rollover, and rear tests and standard electronic stability control" (IIHS)

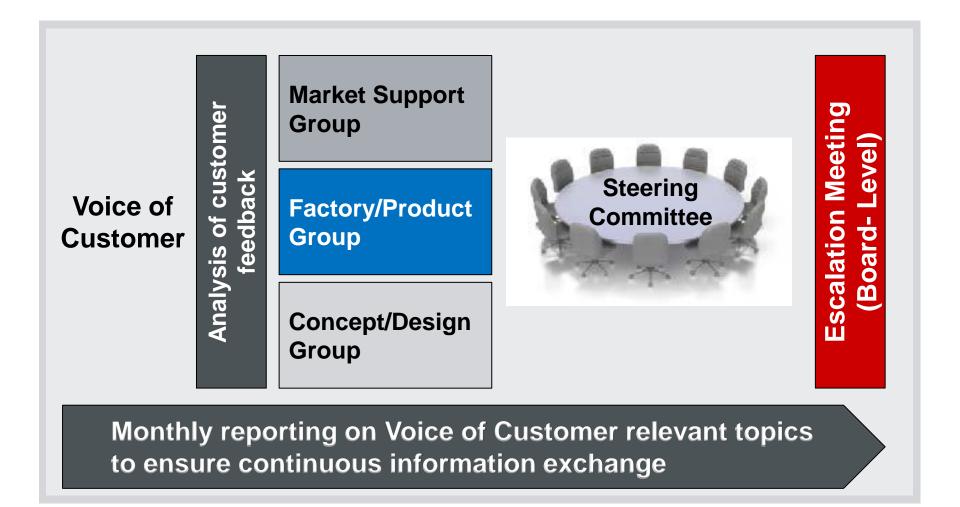


## **2011 IQS Brand Rating**



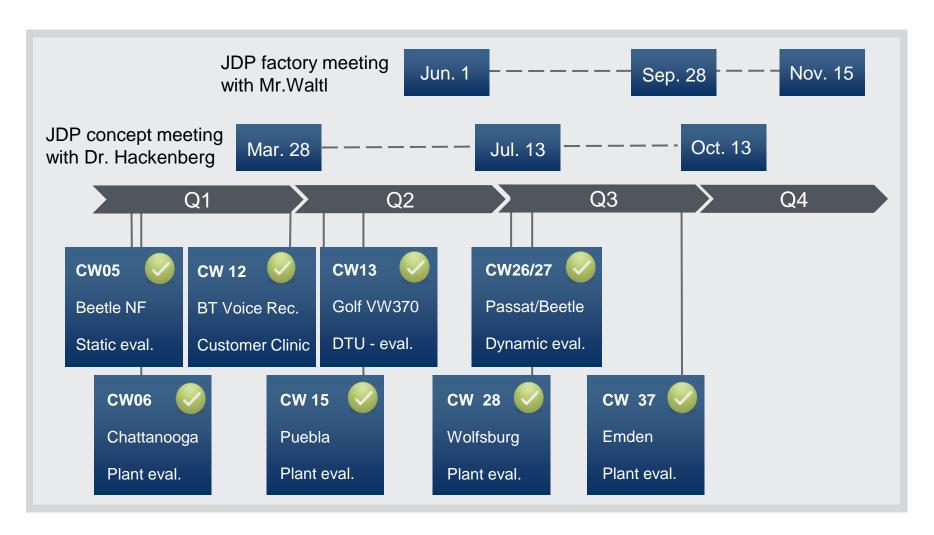


## **Voice of the Customer – New Quality Process**





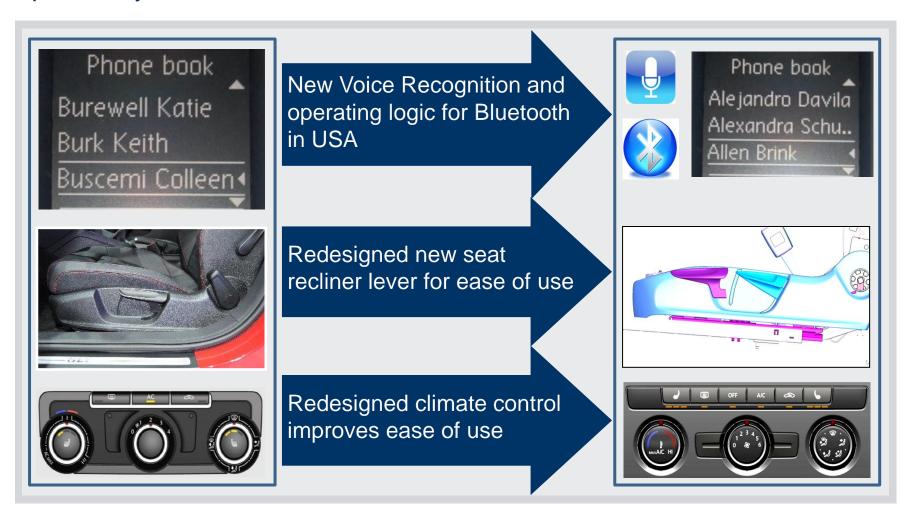
## **IQS - Concept and Factory Activities**





### **Design Improvements**

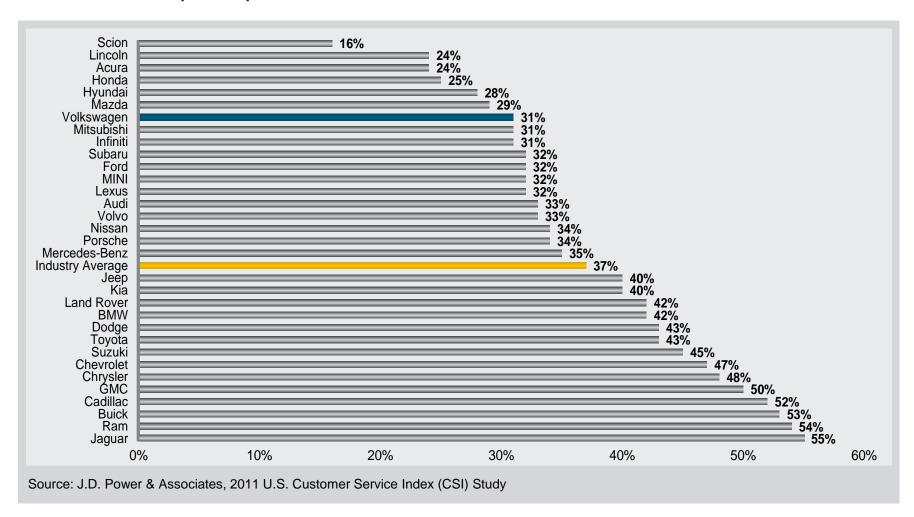
Specifically for the U.S. Market





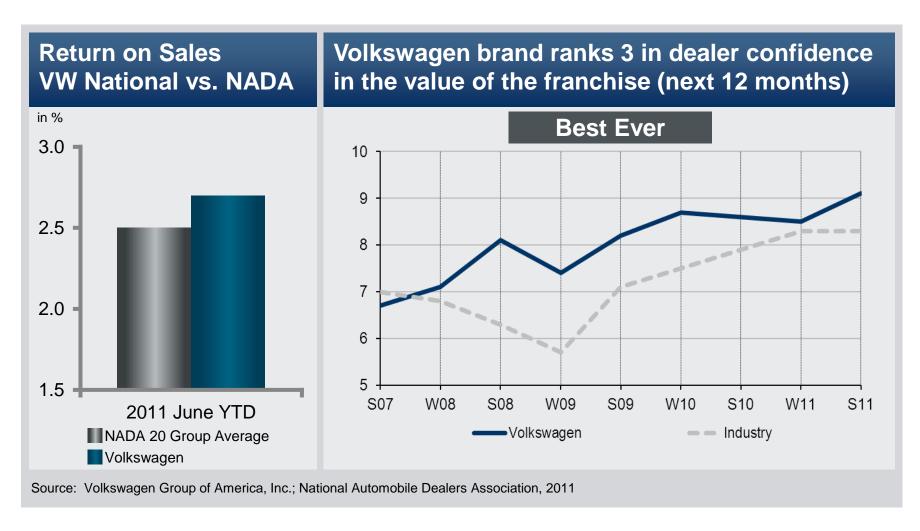
#### 2011 JD Power CSI

#### Percent of Repairs per Service Visit



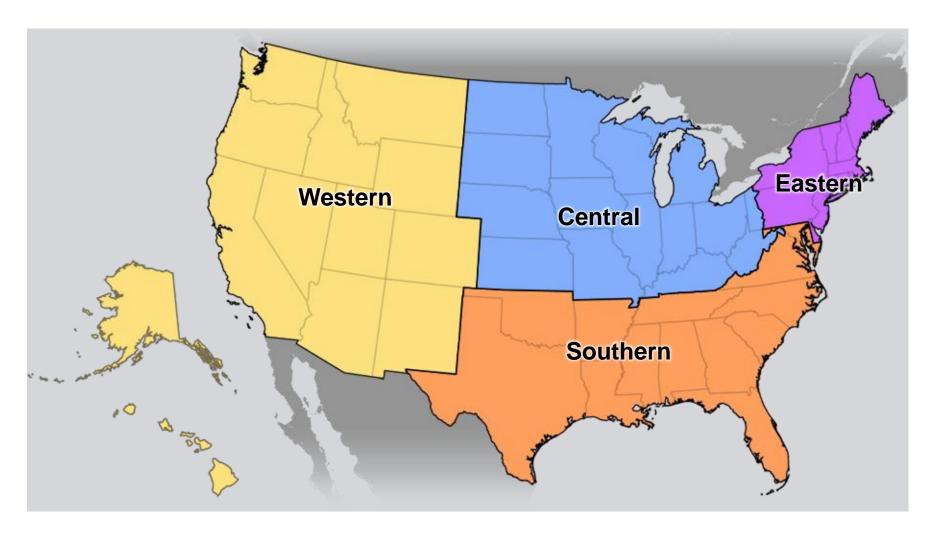


#### Dealer Profitability & Value of the Volkswagen Brand Franchise



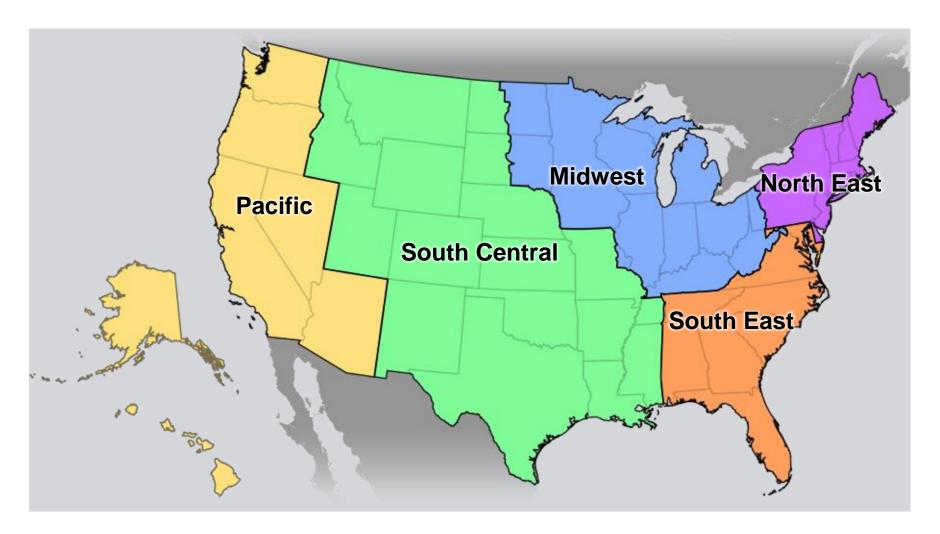


## **Current Region Structure**





## **New Region Structure**





#### **New Products**

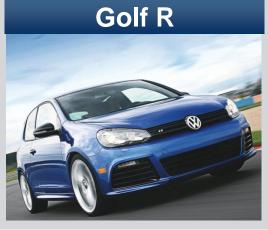
Our philosophy: Everyone deserves a Better Car





## **Product Portfolio Continues to Develop**









#### 2012 Beetle



- Lower, wider, more dynamic and agile appearance
- Larger hood & steeper windshield
- Flatter roof is reminiscent of the classic Beetle



- Unique dashboard
- Käferfach" additional glovebox – (heritage-inspired)
- Beetle specific instrument cluster
- Turbo model sport gauges

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#### **2012 Golf R**



- Most powerful Golf production engine ever sold in the U.S.
  - 256 bhp
  - 243 lb-ft of torque
- 6-speed manual only
- 4Motion all-wheel-drive
- Suspension lowered by .6 inch vs GTI
- Two and four-door offerings



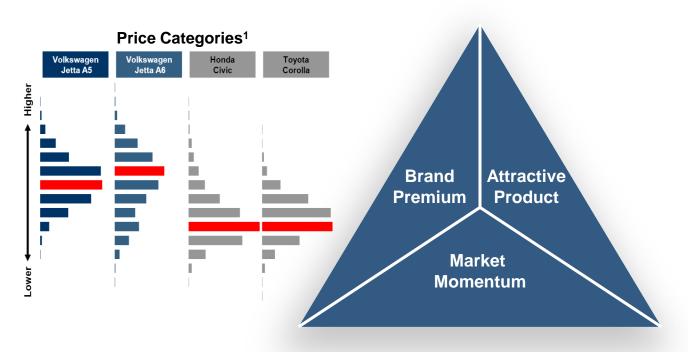
## 2012 Jetta – GLI Completing the Jetta Line

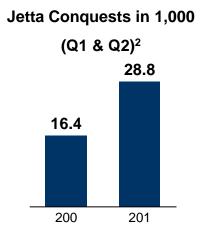


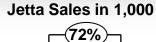
- Class-leading power (among volume engines): 170 hp / 177 lb-ft torque
- EPA fuel economy rating of 42 mpg highway with TDI
- Class-leading rear legroom
- Class-leading trunk space
- Fender Premium Audio standard on SEL

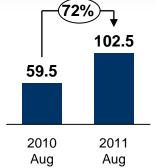


## **Momentum – Jetta Story So Far**









YTD

YTD

Source:  $^1$ J.D. Power & Associates, Power Information Network [PIN], Sep. 2011  $^2$  Polk

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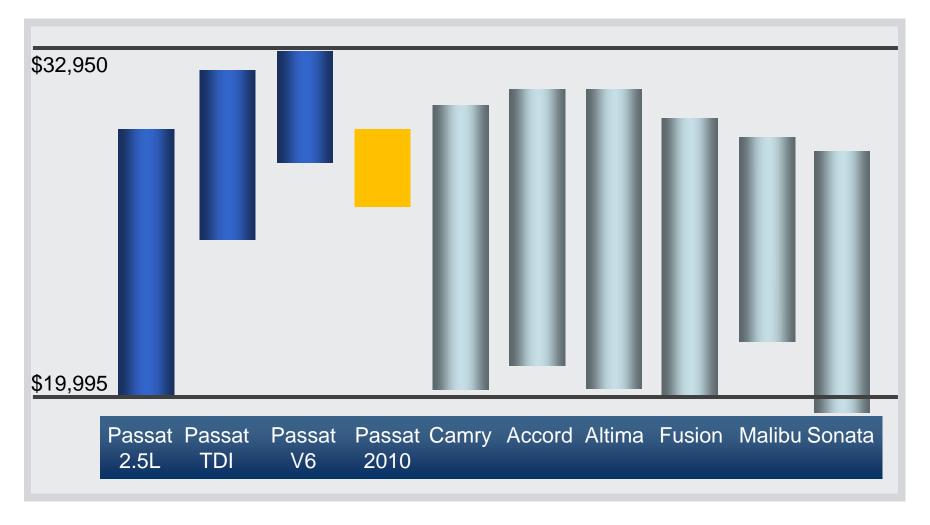
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## 2012 Passat





#### **Passat – Priced for the Market**





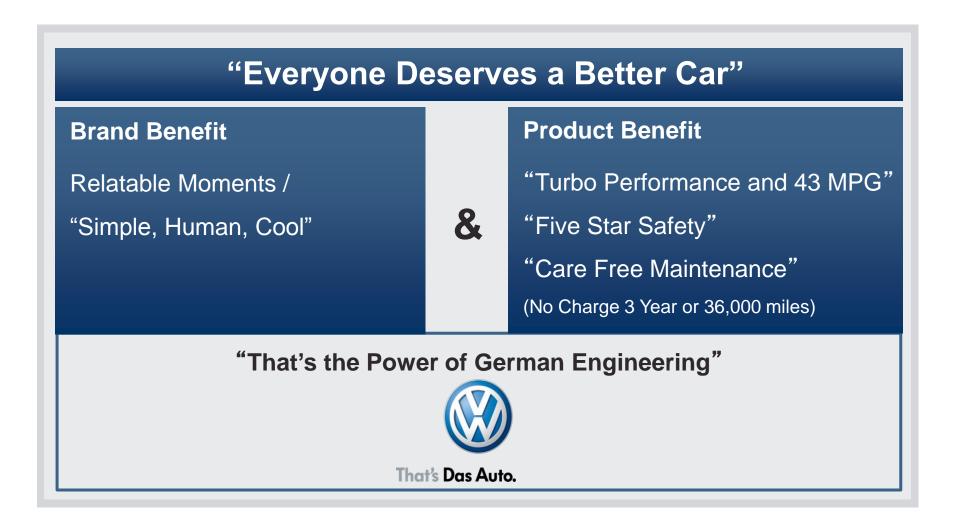
### **Creating Brand Momentum Prior to the Passat Launch**

**Key 2011 Brand Momentum Moments** 





## All Activities Ladder Up to Volkswagen Brand



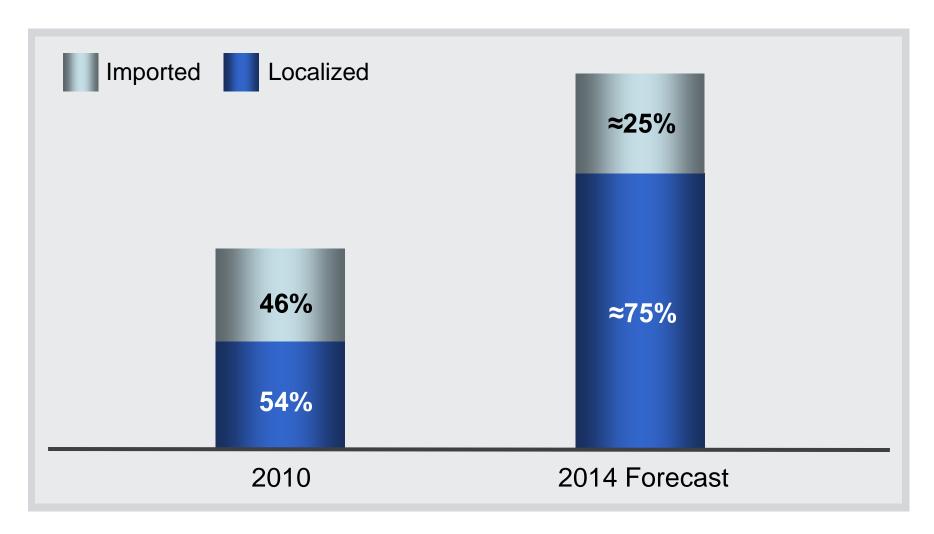


## **Drivers of Sustainable Profitability**



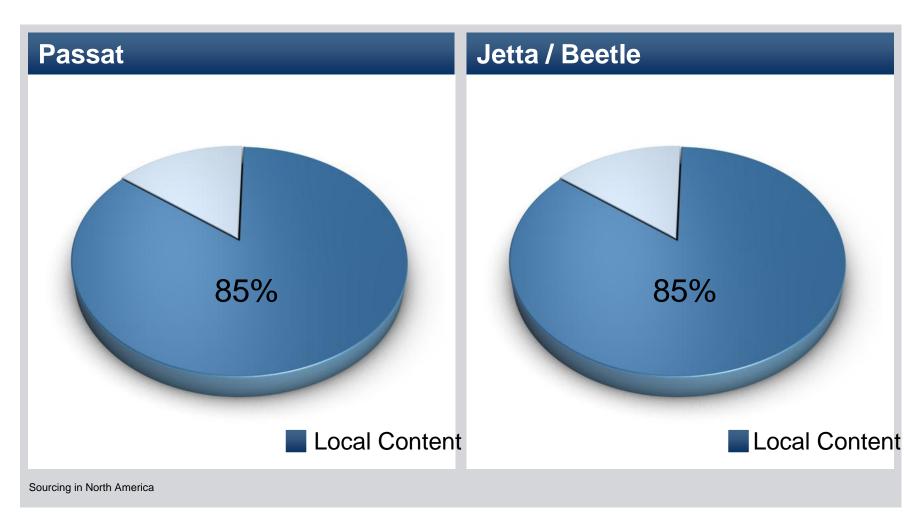


## Volkswagen Retail Sales Development 2010-2014



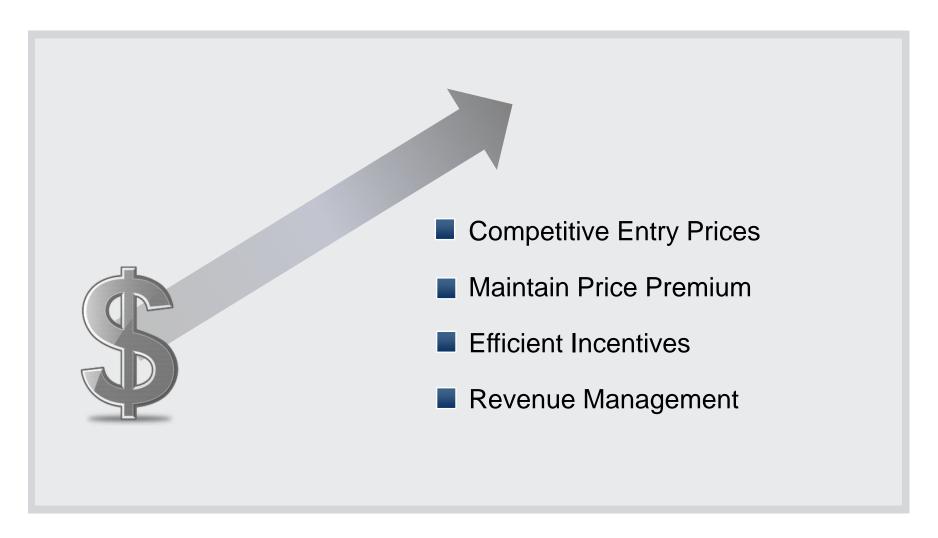


## **Local Content of Passat, Jetta, Beetle**



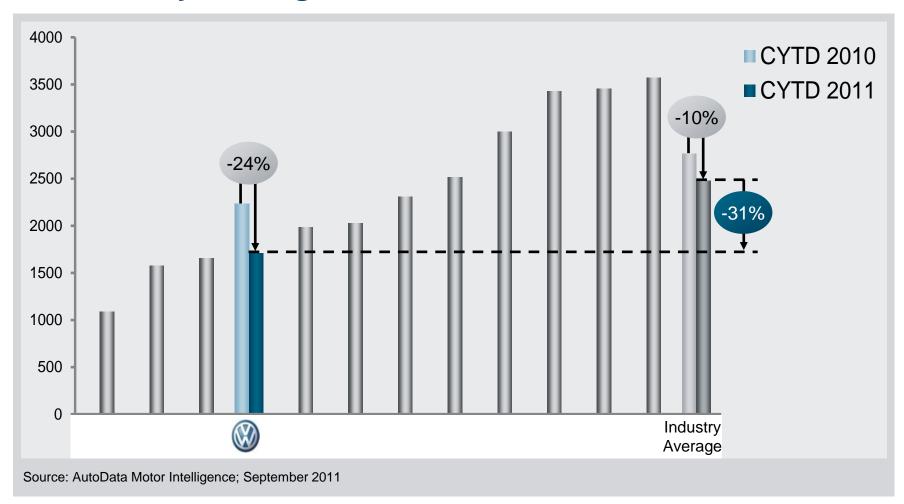


## Revenue per Car Projected to Increase



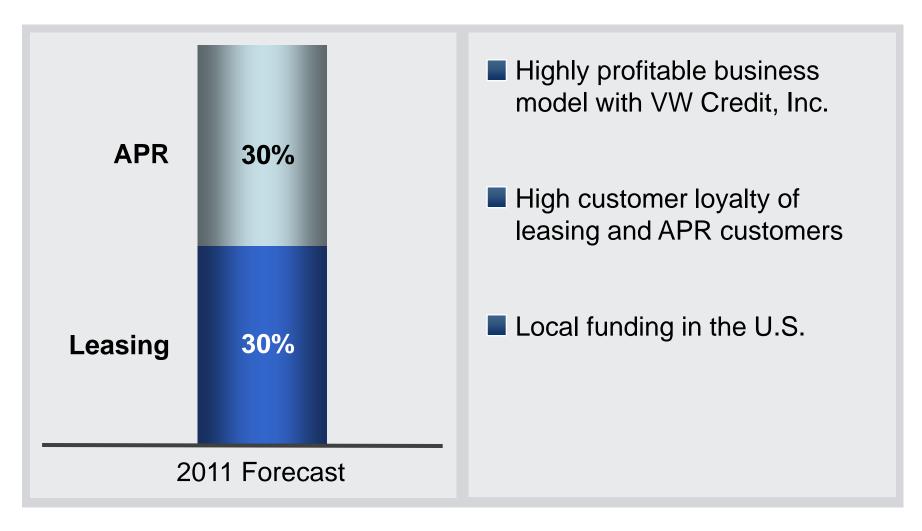


# Volkswagen Incentives Are More Than 30% Below the Industry Average





## **Leasing / APR Penetration 2011**





## Volkswagen Group in America – Writing a New Chapter



- Clear global vision
- New chapter in U.S. story
- Product, technologies and people
- Profitable growth achieved through:
  - increase of localized production and content
  - competitive product strategy while maintaining price premium
  - leveraging benefits of Group
  - profitable financial services business

<sup>&</sup>lt;sup>1</sup> Global Volkswagen Group Targets